
Edifecs Enrollment Management

A Streamlined Enrollment Hub for Healthcare Ecosystem Complexity

Introduction

Members are the lifeblood of all health plans. Therefore, it is mission-critical for plans to enroll members in a cost-effective, efficient and timely manner. However, given the myriad of enrollment partners and sources a health plan can have, and the antiquated technology and processes employed by many plans, streamlined enrollment is a major challenge. Add in collaboration and visibility issues and a scenario exists that not only exacerbates administrative and IT TCO costs but can deplete top-line revenue.

Addressing these challenges requires a modern, end-to-end enrollment management lifecycle solution designed to address the needs of health plans today and in the future (as opposed to stopgap measures, and point solutions). Through the Enrollment Hub approach, Edifecs Enrollment Management delivers a set of comprehensive, flexible capabilities designed to consolidate enrollment partner operations and processes, enhance automation and drive improved employer group visibility and collaboration. These capabilities promote the reduction of costs, improve group and member satisfaction and ensure top line revenue growth.

Why Edifecs?

- Leverage the depth and strength of the industry's leading EDI platform
- Establish an Enrollment Hub to drive enrollment channel consolidation across multiple lines of business and enrollment partners
- Secure top line revenue growth by leveraging a modern enrollment management solution
- Accelerate partner onboarding through format-agnostic, fully-configurable trade relationships
- Turn enrollment data into actionable intelligence
- Reduce manual intervention and processing spend through our automation and reconciliation logic
- Market-tested and validated solution scalability

Key Features and Value

Feature

Value

Enrollment Hub

Enable real-time integration with multiple enrollment sources through an automated enrollment intake workflow for individual, group, and Medicaid enrollment

- Drive top line revenue growth
- Improve program scalability
- Reduce IT and administrative costs

Financial Assurance

Process payment remittances in any format and reconcile to current and historical enrollment records

- Secure revenue streams
- Reduce IT and administrative costs

Stakeholder Empowerment

Improve stakeholder satisfaction and streamline cumbersome operations

- Drive top line revenue growth
- Enhance a best-in-class partner experience
- Reduce member churn

Accelerated Partner Onboarding

Decrease lead-time to production by configuring trade relationships to match any partner specification

- Reduce IT and administrative costs
- Accelerate time to ROI
- Enhance partner relationships

Actionable Intelligence

Gain valuable insight from an enrollment “source of truth” across programs and LOBs

- Improve program scalability
- Accelerate operational efficiency

Marketplace Integration

Ensure compliance and adherence to changing requirements while safeguarding health plan revenue

- Mitigate line of business financial risk
- Reduce IT costs and complexity



Edifecs Inc. is a global healthcare software company committed to improving outcomes, reducing costs, and elevating value of healthcare for everyone. Edifecs delivers the industry’s premier IT partnership platform to providers, insurers, pharmacy benefit management companies, and other trading partners. By mobilizing its leading solutions at the front end of the healthcare information pipeline, Edifecs provides a unified platform for partners to flexibly pilot and scale new initiatives using their existing enterprise system. Since 1996, hundreds of healthcare customers have relied on Edifecs partnership solutions to future-proof their leading initiatives in the midst of a dynamic healthcare landscape. Edifecs is based in Bellevue, WA, with operations internationally. Learn more about us at edifecs.com.