
Ensuring encounter submission excellence for Medicare Advantage organizations

Introduction

To say that the Medicare Advantage market has seen a surge in enrollment in recent years would be an understatement. Millions of new enrollees have joined since the passing of the Affordable Care Act (ACA) and typically this would be music to the ears of MAO leaders. However, an increase in membership also equates to an increase in risk across the organization spanning the IT, medical and financial areas.

The center of this increased risk is the ongoing transition by CMS from the RAPS encounter format to EDPS. This transition requires participating health plans to be able to successfully submit and reconcile encounters in both formats and to be able to perform risk adjustment analytics, ideally leveraging data from both formats.

Many MAOs approach the dual-submission, reconciliation and risk adjustment analysis conundrum with a mix of manual processes, in-house developed systems, and vendor solutions. This approach leads to reduced submission and risk adjustment accuracy, increased IT and administrative costs and most significantly, larger revenue loss. Avoiding these pitfalls requires plans to use an integrated system that has the ability to submit and reconcile easily in both formats, comes complete with exception management workflows to identify root cause and quickly course correct and enables the generation of accurate, actionable risk adjustment analytics.

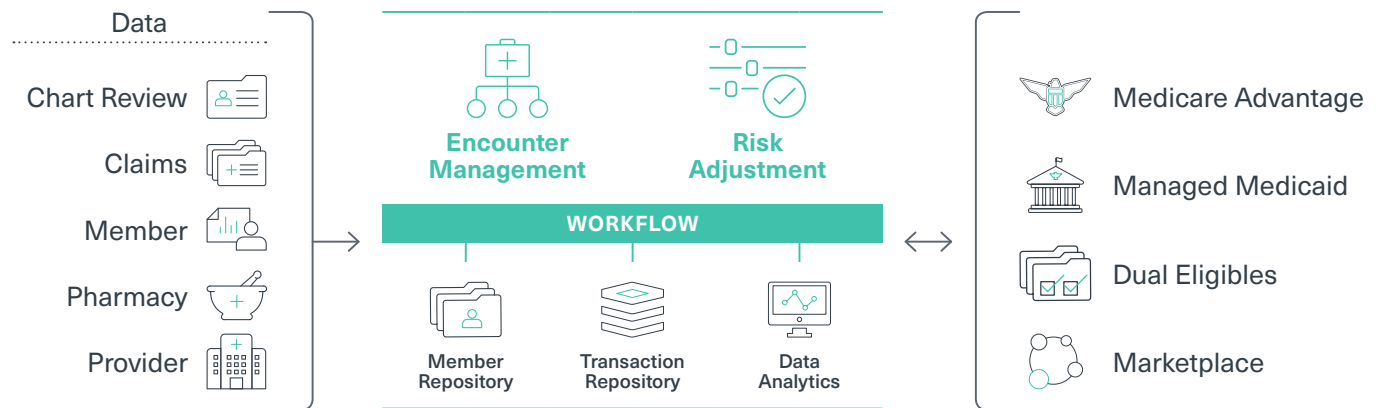
Edifecs Encounter Management delivers an end-to-end encounter management solution built to flexibly meet the growing needs of Medicare Advantage health plans. Our scalable, business-rule and workflow driven solution enhances submission accuracy, completeness and timeliness at a reduced cost and streamlines the correction and reconciliation processes. Combined with our best-in-class hosting, business operations and professional services offerings, MAOs are poised for greater operational efficiency and revenue integrity.

Why Edifecs

- Single system to address the submission, correction and reconciliation of both RAPS and EDPS formatted encounters
- Integrated with Edifecs Risk Adjustment for an end-to-end revenue integrity solution
- Deep encounter management and risk adjustment SME experience with demonstrable ROI
- Best-in-class business operations, professional services and hosting options

Key Capabilities

- Generate and reconcile both RAPS and EDPS formatted encounters via a single system
- Easy integration between core claims systems/supplemental data to Encounter Management solution using flexible proprietary layouts and HIPAA standard 837
- Prioritize encounter exceptions for correction through integrated workflows based on HCC scores and revenue impact
- Upfront validations and accurate and transparent filtering logic ensure complete and accurate data prior to submission to CMS
- Ability to intake encounter transactions from providers/ third-party vendors for tracking and oversight
- Configurable workflows for mass correction and review/ approval



Benefits and Features

Reduce encounter submission costs and complexity

- Single claim intake to generate both RAPS and EDPS-formatted files
- Configurable workflows for mass correction and review/approval
- Singular system to submit and reconcile RAPS and EDPS submission and response data, along with drill down capabilities to diagnosis/HCC
- Fully automated end-to-end processing to ensure timely submissions

Enable scalability to facilitate program growth

- Flexible and configurable solution to improve “Right on-Time” and business process automation
- Ability to reuse common rules and avoid patch (solution) resulting in lower TCO
- Partner security to manage encounter data access within the system by line of business and/or job functions

Improve RAPS and EDPS first-pass rates

- Configurable business rule engine
- Accurate and transparent filtering logic
- Single system to manage the end to end submission and reconciliation of RAPS and EDPS files, utilizing a single claim

Improve program financial health and solvency

- Enables increased accuracy and transparency for Medicare bids (budgeting/forecasting)
- End-to-end encounter lifecycle visibility complete with flexible online encounter correction workflows including risk score impacts
- Prioritize exceptions based on HCC scores with built-in workflows and ability to add new diagnosis codes and/or delete unsupported codes

Reduce IT & administrative costs while improving submission performance

- Single-tenant hosting options
- Edifecs-managed software updates to maintain compliance
- Security & certifications (including HITRUST)
- Edifecs-managed technology and submission operations



Edifecs Inc. is a global healthcare software company committed to improving outcomes, reducing costs, and elevating value of healthcare for everyone. Edifecs delivers the industry’s premier IT partnership platform to providers, insurers, pharmacy benefit management companies, and other trading partners. By mobilizing its leading solutions at the front end of the healthcare information pipeline, Edifecs provides a unified platform for partners to flexibly pilot and scale new initiatives using their existing enterprise system. Since 1996, hundreds of healthcare customers have relied on Edifecs partnership solutions to future-proof their leading initiatives in the midst of a dynamic healthcare landscape. Edifecs is based in Bellevue, WA, with operations internationally. Learn more about us at edifecs.com.